

Simple choice. Powerful coverage.

CNA Equipment Maintenance Program
client service powered by Remi®



We can show you more.®



The simplest way to provide you with a warranty advantage

As today's organizations become more sophisticated, the importance of properly covering equipment becomes increasingly critical. To manage the post-warranty risk of equipment maintenance and repair, many organizations purchase individual service and maintenance contracts. While these service contracts extend the life of your original investments, they don't have to be purchased from the Original Equipment Manufacturer (OEM). You can rely on the simplicity of the CNA Equipment Maintenance Program.

The easy choice

The CNA Equipment Maintenance Program consolidates your equipment service contracts under one CNA maintenance agreement, offering one renewal and billing date, and consistent terms and conditions. The new program may save you 10 – 20% over purchasing individual OEM extended service contracts.

Experience the power of ONE

- 1 Consolidated agreement to manage.
Billing date for better financial forecasting.
Online portal for easy access to service histories.
Number to call for all of your maintenance and service needs.

Trust the industry leaders

As one of the largest warranty and service contract insurers in the U.S., CNA has chosen Remi®, a leading equipment maintenance and asset management program service provider, to administer this program nationwide. Remi® has successfully administered equipment maintenance programs since 1998 and currently manages 20 statewide programs.

Implementing the program is EASY

Meet with your agent and CNA sales representative to identify potential equipment



Submit your equipment service contracts to your agent and CNA sales representative



Receive a CNA proposal



Launch your CNA Equipment Maintenance Program

Meet a wide range of equipment coverage needs with the CNA Equipment Maintenance Program

Typical Equipment Coverages include:

Medical Imaging

Angiographic Systems
C-Arms
Chest Unit
Cine Film Viewers, Projectors
Computers
CT Scanners
Cystology Units
Dental Units
Dose Calibrators
Film Processors
Fluoroscopic Rooms
General Radiographic Rooms
Laser Imagers
Mammography Units
Motorized/Film Viewers
MRI Scanners
Nuclear Medicine Cameras
PACS
Portable X-Ray Machines
Radiation Therapy Simulators
Special Procedure Rooms
Tomography Rooms
Treatment Planning Computers
Ultrasound Units
Uptake Probes

Functional Labs/Respiratory Therapy

Blood Gas Analyzer
Plethysmographs
Pulmonary Function Systems
Sleep Labs

Surgery

Cell Savers
Cell Washers
Lasers
Microscopes
Phacoemulsifiers

Patient Care

Defibrillator
Examination Tables
Infusion Equipment
Patient Scales
Physical Therapy Equipment
Physiological Monitoring

Laboratory

Blood Gas Unit
Clinical Analyzers
Co-Oximeters
Densitometers
Electron Microscopes
Gamma Counters
Spectrophotometers

Cardiology/Stress Test/ICU/CCU/EKG

Arrhythmia Computers
Cardiac Cath Systems
Cardiac Output Computers
Intra Aortic Balloon Pump
Patient Data Monitoring
Stress Test Systems
Telemetry Systems

General Office

Automated Filing Systems
Collating Machines
Dictation Equipment
Endorsers
Fax Machines
Microfiche
Micrographic Cameras
Printers
Shredders
Time Clocks
Typewriters
Word Processing Equipment

Security

Alarm Systems
Card Access Systems
Vaults and Safes
Video Surveillance Systems

Information Technology

Archiving Appliances
Laptops
Network Devices
Network Storage
PC's and Peripherals
Servers

Communication

Audio/Visual Systems
Pagers
Paging Systems
Radios
Telephone Switches
Telephone Systems
Voice Mail Systems

Mail Room

Addressing Systems
Bar-coding Equipment
Binding Machines
Busters/Cutters
Collators/Decollators
Conveyers
Inserter Systems
Mail Machines
Mail Peripherals
Sorters

Plus an array of additional electronic equipment.

After program launch, just four easy steps for your equipment maintenance needs

You have a choice, we'll make it easy. From the first call through the final payment, count on Remi® to help service and maintain all of your equipment.

Option #1 Call Remi® directly and we'll handle it

- 1 Call Remi®'s toll-free service center at: 866-296-4847
- 2 Remi® dispatches the appropriate service provider
- 3 Paperwork* is submitted to Remi® for payment
- 4 Remi® processes the request and sends a check to the service provider

Option #2 You choose your own service provider

- 1 You contact the service provider directly
- 2 The service provider performs recommended service
- 3 You submit the service provider's paperwork* for payment
- 4 Remi® processes the request and sends a check to the service provider

* Paperwork refers to Service Provider Invoice and Field Service Report.

For a quote or more information, please contact:

Client service
powered by:

